



Understanding General Data Protection Regulation

GDPR Privacy Statement Easy Read



Reviewed 01/07/2024



How does change in Data Protection affect you?

Data Protection means that your personal information is stored properly.



On 25th May 2018 a new EU rule will come in to effect.

This is called the General Data Protection Regulation or GDPR.



This is an update to the existing data protection law.



It will make Organisations like Avista be more accountable when using your information.



It will give you greater control over your information.



Avista collects and keep personal information about you.

This is to help us provide a good service.

We use your personal and sensitive information to do this.

This information includes:



- Name
- Gender
- Date of birth
- Religion
- Address

Phone numbers



Next of Kin



Medical history



Behaviour Support Plans



Financial details



Multi-disciplinary Reports



Dental and GP appointments





We must keep your information safe.



Sometimes we may share your information with people.

This is to make sure that we can give you the best service.



Rialtas na hÉireann
Government of Ireland



People we may share information with include:

- Staff who work with you
- State Bodies who may need information (HSE, HIQA, external Day services)
- Family members who you have said we can.
- Your appointed advocate
- For Safeguarding reasons

- Gardai- If a crime has been committed.
- Healthcare professionals
- The Hospital



We have your information because we want to plan and deliver you services and supports.



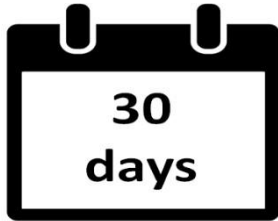
The Data Protection law says the information must be up to date, correct and can only be used for the reasons we tell you about.

We must have a legal reason to use your information,



You can see the information about you if you want to.

This is your **right**.



We must get back to you within 30 days of you asking with a decision.



If we say no to giving you the information we must tell you why.



If we say no, and you are not happy with this, you can contact the Data Protection Commissioner.



- They will check what information we have
- They will ask us why we said no.
- If they don't agree they will tell us to give you your information.





You should know:

- That we have personal information about you
- Why we have it
- What we do with it



You have the right to ask questions about this.



If Avista wants to use your information outside of service delivery, we must ask you first



You can contact the Data Protection Officer by email at:



Phone
Number:

Marie Grimes
McGrath

086-8189201

	Postal Address:	Marie Grimes McGrath Data Protection Officer Avista – Dublin, Limerick & North Tipperary Regions, The Maltings Goal Road Roscrea E53 RR88
	Email Address	Marie.grimesmcgrath@avistaclg.ie

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